

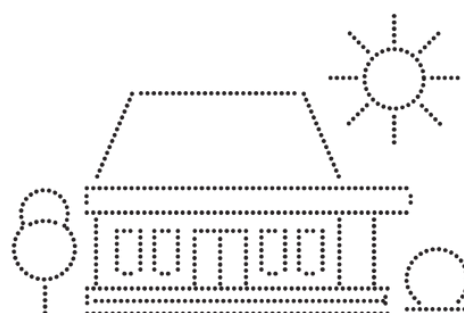


Support at Home Pricing Schedule

Effective July 2026

Kalyra offers a range of flexible support at home services tailored to your unique lifestyle, helping you maintain your independence and wellbeing.

Our experienced staff work closely with you to ensure you get the most value from your support at home budget and your services run smoothly.



The Kalyra Confidence

- **A Dedicated Support Coordinator:** You will have a consistent, local point of contact to coordinate your schedule, answer your questions, and guide your care.
- **A Regular Team of Support Workers:** We focus on consistency, introducing a regular, familiar group of care staff so you always know who is coming into your home.
- **Safety & Peace of Mind:** Every team member is fully supervised and vetted, undergoing rigorous reference validations and national police screenings.
- **Values-Driven Care:** Our staff actively live our core values every day: Caring, Enabling, Community, Commitment, and Building on Strengths.
- **Seamless Consistency:** If a specialised third-party service is ever needed, we handle the coordination so your support is never interrupted.

Need a hand navigating your options?

Our local coordinators are here to guide you every step of the way.

Phone: (08) 8408 4740

Email: admincommunity@kalyra.org.au

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Clinical Care Services

Clinical care under the Support at Home program includes essential health services provided by qualified professionals, such as nursing care and allied health support. These services are fully funded by the Australian Government, meaning you will pay zero out-of-pocket contributions for approved clinical care within your package funds, regardless of your financial situation.

Nursing services

Service Type	Mon - Fri (6am - 6pm)		
	15 Mins	30 Mins	1 Hour
Registered Nurse (RN)	-	\$125.50	\$218
Registered Nurse (Indirect)	-	\$92.50	\$185
Enrolled Nurse (EN)	\$62.00	\$124	\$169

Per Hour				
Service Type	Mon - Fri (After 6pm)*	Saturday*	Sunday*	Public Holidays*
Registered Nurse (RN)	\$301	\$329	\$376	\$521
Enrolled Nurse (EN)	\$184	\$210	\$234	\$300

Nursing care includes wound management, medication administration, continence support, palliative care, dementia support, and health or falls assessments.

Standard hours: Monday to Friday, 6am to 6pm.

*Minimum 2-hour charge applies after hours.

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Clinical Care Services

Allied health

We offer a wide range of allied health services through Kalyra's network of approved third-party providers. Below are our standard rates for commonly requested allied health services.

Per Hour						
Service	Mon - Fri Indirect	Mon - Fri Standard Hours 6am - 6pm (in Clinic)	Mon - Fri Standard Hours 6am - 6pm (at Home)	Mon - Fri After Hours	Sat / Sun	Public Holidays
Dietitian, Speech Pathologist	\$267	\$267	\$320	Generally not offered outside standard hours. In exceptional circumstances, prices determined on a case-by-case basis.		
Physiotherapist, Podiatry	\$246	\$246	\$288			
Occupational Therapist, Social Worker	\$224	\$224	\$278			
Psychologist	\$406	\$406	\$427			
Exercise Physiologist	\$224	\$224	\$267			

Self-management of allied health services: If a specific service type or your geographic region means an approved Kalyra provider is unavailable, our coordinators will help you find a suitable third-party provider tailored to your needs. The price will be agreed upon in advance and will include a markup of up to 10% on the cost invoiced by the third-party provider.

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Independence Services

Independence services support your autonomy at home by providing assistance with personal care (such as showering or dressing) and assistive technologies, including mobility aids. These services require a moderate personal contribution, ranging from 0% to 25% of the cost for grandfathered clients, and 5% to 50% for all other clients. Your specific contribution rate is determined by the government based on your individual financial situation.

Home support worker service

Service Type	Mon - Fri (6am - 6pm)			Mon - Fri (After 6pm)		
	15 Mins	30 Mins	1 Hour	15 Mins	30 Mins	1 Hour
Personal Care, Social Support, Respite, Medication Prompting, and Personal Affairs	\$49	\$98	\$133	\$52.25	\$104.50	\$141

Service Type	Saturday			Sunday		
	15 Mins	30 Mins	1 Hour	15 Mins	30 Mins	1 Hour
Personal Care, Social Support, Respite, Medication Prompting, and Personal Affairs	\$58.75	\$117.50	\$158	\$64	\$128	\$174

Service Type	Public Holidays		
	15 Mins	30 Mins	1 Hour
Personal Care, Social Support, Respite, Medication Prompting, and Personal Affairs	\$83.25	\$166.50	\$225

Personal care may include help with showering, bathing, toileting, dressing, mobility, hair care, shaving, and medication prompting.

Non-clinical continence management and social activities accompanied by a home support worker are also included under this rate.

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Independence Services

Accompanied transport

Accompanied transport, where the driver and vehicle are provided by Kalyra, is billed independently and is not included in your regular home support worker hours. Transport is charged on a "per trip" basis, as outlined below.

Per Trip				
Trip Duration	Mon - Fri Standard hours	Mon - Fri After hours	Sat / Sun	Public Holidays
Up to 15 mins	\$64	Generally not offered outside standard hours. For exceptional circumstances, after-hours travel, or trips exceeding two hours, prices are determined on a case-by-case basis.		
15 to 30 mins	\$96			
30 mins to 1 hr	\$181			
1 hr to 2 hrs	\$267			

Therapeutic services for independent living

Per Hour			
Service	Mon - Fri Standard hours (in Clinic)	Mon - Fri Standard hours (at Home)	Mon - Fri After hours / Sat-Sun / Public Holidays
Remedial Massage up to 30 mins	\$211	\$233	Generally not offered outside standard hours. In exceptional circumstances, prices are determined on a case-by-case basis.
Remedial Massage - more than 30 mins	\$160	\$181	
Osteopath	\$226	\$226	

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Everyday Living Services

Everyday living services assist with daily tasks such as cleaning, gardening, meal preparation, and transportation. These services require a higher personal contribution, ranging from 17.5% to 80% of the cost based on your income and assets. For grandfathered clients, contributions are capped at a maximum of 25%. This support is designed to help you maintain your home and lifestyle comfortably.

Home support worker service

Per Hour				
Service Type	Mon - Fri (6am - 6pm)		Mon - Fri (After 6pm)	
	30 Mins	1 Hour	30 Mins	1 Hour
Cleaning and Household Tasks	\$98	\$133	\$104.50	\$141
Meal Preparation, Shopping Assistance	\$98	\$133	\$104.50	\$141
Garden Maintenance	-	\$117	-	\$141
Assistance with Home Maintenance	-	\$117	-	\$141

Service Type	Saturday		Sunday		Public Holidays	
	30 Mins	1 Hour	30 Mins	1 Hour	30 Mins	1 Hour
Cleaning and Household Tasks	\$117.50	\$158	\$128	\$174	\$166.50	\$225
Meal Preparation, Shopping Assistance	\$117.50	\$158	\$128	\$174	\$166.50	\$225
Garden Maintenance	-	\$158	-	\$174	-	\$225
Assistance with Home Maintenance	-	\$158	-	\$174	-	\$225

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Everyday Living Services (cont.)

Home support worker service notes

- **Minimum Booking:** A minimum visit time of 30 minutes applies to all everyday living services.
- **Cleaning & Household Tasks:** This may include daily chores such as dusting, vacuuming, mopping, making beds, ironing, and laundry. Standard rates apply whether the care is delivered by a Kalyra home support worker or an approved professional cleaning provider (except in highly atypical regions or circumstances). Please note that specialised tasks outside the scope of government guidelines, such as heavy spring cleaning, cannot be provided.
- **Garden & Home Maintenance:** This may include light weeding, watering, and pruning completed by your regular support worker, as well as essential maintenance delivered by our network of professional trade providers.
- **Meal Services:** Prepared meals are charged at the subcontractor invoiced cost plus a standard 10% administration markup.
- **Custom Requests:** If you require a specific everyday living service that is not listed in this schedule, please reach out to your coordinator to discuss your options.

Other Information / Conditions

Service & Pricing Terms

- **Cancellations:** A service fee will apply if a booking is cancelled with less than 24 hours notice, if a worker is turned away, or if there is no response at the door at the scheduled time.
- **Price Reviews:** Our rates are reviewed periodically and may be adjusted to reflect increases in wages, operational costs, or the implementation of new legislative guidelines.

Understanding Your Contributions

- **Clinical Care Services:** Clinical care under the Support at Home program is fully funded by the government. You will not have to pay any out-of-pocket expenses for nursing or allied health services.
- **Independence Services:** Client contributions range from 0% to 25% of the service cost for grandfathered clients, and 5% to 50% for all other clients. Your exact rate is determined by the government based on your personal financial situation.
- **Everyday Living Services:** Contributions range from 17.5% to 80% of the service cost, depending on your income and assets. For grandfathered clients, this contribution is capped at a maximum of 25%.

For further enquiries contact admincommunity@kalyra.org.au or (08) 8408 4740.