



5 June 2020

CEO Update for families and advocates

Hi everyone

It's now three months since I sent the first formal notification to staff about COVID-19. At that point, it was watch and wait.

How much has our world changed since then?

Today, it does feel like we're in a better place. The fierce intensity and sense of urgency from those early days has lessened but the gravity of the risk has not.

Nor has the uncertainty for many.

We see and feel the frustration of that uncertainty firsthand as our community grapples with conflicting messages and expectations as different stages of recovery move ahead—directed by government and public health officials.

Everyone will emerge from the COVID-19 hibernation in different ways. For the aged care sector, we know that we will be among the very last to see official restrictions relax.

Your loved one is in one of the most vulnerable groups with the highest risk of serious outcomes from the virus.

At Kalyra, we will continue to do everything we can to protect our residents with your support and understanding.

Please know we are still monitoring the COVID-19 situation very closely during this transition phase and liaising regularly with State and Federal Government Health Departments. We are guided by the very best and latest advice.

Finally, you will be pleased to know we have opened more visitor bookings for the public holiday Monday and if you can't visit face-to-face, you are always welcome to call or email to stay in touch.

[BELAIR visitor bookings](#)

[MCLAREN VALE visitor bookings](#)

[WOODCROFT visitor bookings](#)

Enjoy the long weekend and stay COVID-safe.
Best wishes

A handwritten signature in black ink, appearing to read "Sara Blunt".

Sara Blunt
Chief Executive Officer
Kalyra Communities

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